

IMPORTANT INFORMATION

Your ticket contains important information that applies to your travel arrangements. Please take a moment to read through the terms and conditions set out below.

Check In Times

All reservations for transport have been made in accordance as per schedule at time of booking and can change without notice. Please reconfirm all flights directly with the airline **72 hours** prior to departure. Holiday International Golden Travel does not take any responsibility for any passenger who is unable to board a plane for failing to reconfirm their flight.

Travel Documents

Passport must have at least 6 months validity. Passport and visa requirements change regularly. Please note that some destinations will require a visa before entry is allowed into the country. We recommend you contact the nearest Embassy or Consulate of the country you intend to visit well in advance of your travel dates. Visa information may be found by visiting www.visalink.com.au For the latest travel advisory information, please refer to www.smarttraveller.gov.au

Ticket

International customers are required to show a copy of their travel ticket for Immigration, Customs, Airport Security checks and Duty Free purchases. All clients should retain a paper copy for their record.

Cancellation and Amendment Fees

Holiday International Golden Travel reserves the right to charge amendment or cancellation fees depending on circumstances and airline conditions.

Travel Insurance

We strongly recommend travel insurance to be taken for the entire duration of your trip. Any travel without adequate travel insurance is at the detriment of the traveller.

Customers with Special Needs

If you have any special needs or dietary requirements please contact us so we can request the appropriate arrangements.

Luggage Information

Checked-in luggage and carry-on luggage allowances vary for different airlines and different travel regions. Please refer to your ticket or the airline website for luggage allowance information. Customers with excess luggage will be charged as per airline rules upon check in.

Credit Card Payments

We accept all major credit cards. Please note that a small credit card service fee will apply. You authorise us to charge all fees incurred to the credit card designated by you. If a payment is not received from the card issuer or its agents for any reason, you agree to pay Holiday International Golden Travel all amounts due on demand. Confirmed bookings are subject to your credit card approval for the transaction.

Customs/Dangerous Goods

The Australian Government has introduced enhanced security measures to limit the amount of liquids, aerosols and gels that can be carried in hand luggage on international flights to and from Australia. It also prohibits the carriage of dangerous goods on aircraft. To view items which are permissible to carry please refer to <http://casa.gov.au>

Liability

Holiday International Golden Travel acts as an agent for airlines and wholesales travel companies and other suppliers providing services, including accommodation and transportation service. We are not the direct provider of the services and take no responsibility for services provided or not provided by any party including loss or damage to personal property, delays, transport failure, strikes, wars and uprising or Acts of God over which the company has no control. All bookings are made subject to the terms and conditions and limitation imposed by those service providers and is subject to amendment at any time without notice. It is essential that travellers familiarise and are aware of the terms and conditions of the suppliers as you are will be bound by them.



*Holiday International
Golden Travel wishes you
happy and safe trip and
see you soon!*

